

Cooling Maintenance Plan

Our cooling coverage includes a 20% repair discount and one annual tune-up.

Precision Cooling Tune-Up

- Lubricate all moving parts
- Use gauges to record operating pressures and temperatures
- Evaluate condition of air filters
- Flush condensate drain to protect against overflow
- Clean outdoor condenser coil
- Check blower motor (and belt if applicable)
- Test all controls for proper operation
- Inspect start and run capacitors and relays for bulges, rust and leaks
- Tighten, safety test all wires, connections
- Inform customer of equipment condition

Additional Coverage Options

You can add any or all of these items to your Maintenance Plan:

- oil or propane heat plans
- propane fireplaces
- propane space heaters
- oil or propane water heaters

Coverage for each item is billed separately.
Please call for pricing.

AR
ACE-ROBBINS, INC.
HEATING OIL / PROPANE



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570-836-3232

AceRobbins.com

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Tunkhannock, PA 18657

PA Contractor Registration #: PA 019678

See back for additional coverage.

Cooling Preventive Maintenance Plan

- ✓ annual tune-up
- ✓ 20% off repairs

Oil- or Gas-fired Water Heater Plan

This add-on coverage to your heating plan ensures your water heater operates safely and efficiently. The plan includes a 20% repair discount on covered parts and an annual tune-up, performed on the same day as your heating system tune-up.

Loyalty Credits

For each consecutive year you are enrolled in one of our Maintenance Plans, you earn \$50 in Loyalty Credits. You can accumulate up to \$500 in credits and apply them to the following equipment purchased from us.

Boiler	\$500
Furnace	\$350
Heat pump	\$350
Central a/c	\$250
Ductless a/c	\$250
Fireplace	\$250
Oil tank	\$250
Awnings	\$200
Appliances*	\$200
Indirect water heater	\$100
Oil burner	\$100

*Purchases of \$1000 or more

**See inside for
terms and conditions.**

Terms and Conditions

- Cooling Maintenance Plan covers scheduled routine maintenance and provides a 20% discount on repair charges.
- Maintenance Plan becomes effective only after inspection of equipment and systems by ACE-ROBBINS. All equipment must be brought up to standard before it is accepted for a Maintenance Plan. Advance payment does not make a plan become effective.
- Maintenance Plans are in effect for 12 months and are self-renewing each year thereafter at prevailing rates. ACE-ROBBINS will indicate its acceptance of a Maintenance Plan by issuance of an invoice.
- A Maintenance Plan is transferable to a new owner at the option of property seller, or the plan may be voided at seller's request, but there will be no refund of unused portion of the plan.
- ACE-ROBBINS's responsibility under a Maintenance Plan will automatically cease if service or any parts or equipment covered by the plan are procured from another source or if customer's account is past due.
- Maintenance Plan customers receive priority scheduling ahead of nonplan customers.
- To help hold down the price of Maintenance Plans by eliminating unnecessary service calls, plan customers are expected to make sure thermostat or humidistat is properly set and to check all switches and circuit breakers or fuses. Customers are also expected to monitor condition of all filters. Filters will be cleaned/replaced, as needed, during scheduled routine maintenance.
- Replacement of entire unit or the following systems and devices are not covered under this plan: condensing coils, compressor, duct systems, evaporator coils, registers and grills. The following services are not covered: electrical service from circuit breaker to unit, water leak repairs, refrigerant leak tests and repairs.
- Parts and labor not covered under a Maintenance Plan will be billed at prevailing rates.
- Coverage includes only repair and replacement of parts that are specifically listed in the plan and that are defective due to ordinary use or wear and tear, based on the judgment of ACE-ROBBINS. ACE-ROBBINS shall be released from liability for failure or delay to provide, within a reasonable period, service called for under the plan when failure or delay results from strike or other labor disturbance; fire, flood, lightning or other acts of God; supply shortage of electricity; freezing or breaking of pipes; government regulations; extreme weather conditions; unavailability of parts; or improper operation, negligence or misuse of covered equipment. If such service is requested, it will be billed at prevailing rates.
- ACE-ROBBINS reserves the right to cancel any plan without notice and refund the unused portion of the plan.
- ACE-ROBBINS will endeavor to render prompt and efficient service, but it is expressly agreed that ACE-ROBBINS shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this plan.
- The obligation to furnish replacement parts is subject to availability through normal supply sources.
- Annual tune-ups may be scheduled from April 15 through September 15. Through a regular program of postcard reminders and follow-up phone calls, ACE-ROBBINS will make every attempt to schedule the tune-up; however, this responsibility is shared with the customer. Customer must also make the unit accessible to be worked on during normal working hours.
- Maintenance Plan customers receive \$50 in Loyalty Credits for each consecutive year they renew their plan. Credits, up to a maximum of \$500, may be used toward the purchase of a boiler, furnace, central a/c system, heat pump or water heater. Credits are not transferable and may not be used to pay for repairs, installation of system accessories, other purchases or any outstanding balance to ACE-ROBBINS.